SMART PET FEEDER

FEED’EM

USER’S GUIDE

www.smartpetfeeder.ca
1. Lock:
Press it to open feeder’s top cover

2. “SET” Button:
- Press “SET” Button to deliver a portion of food manually.
- Hold it for 5-6 seconds to reset the device to its factory settings. You should hear “DING-DONG” sound.

3. Red indicator light status:
- Continuously on: device works correctly.
- Light is off: device is disconnected from power supply

4. Green indicator light status:
- Light is off: the system is loading.
- Flashes slowly (1 time per second): device is waiting for connection.
- Flashes quickly (7 times per second): device is connecting.
- Light is on: device is connected to Internet.
Method 1: Scan the QR code

Method 2: Search “PetFun” in Apple Store or Google Play.

⚠️ Register an account after installing the application

Open “PetFun” application. Click “+” icon and select your device (No Video Smart Pet Feeder)
1. Connection preparation
   - Plug device into a power outlet. Turn on the power switch (back bottom of your device). Give your device 5-6 seconds.
   - Press and hold “SET” button for 5-6 seconds until you hear “DING-DONG” sound.
   - Wait until green light will start flashing.

2. WiFi connection
   If your smartphone is connected to WiFi network, network’s name will automatically be displayed. Enter your WiFi network password and click “Next”.

⚠️ Make sure that your mobile device is connected to your WiFi network.

3. Enjoy your Smart Pet Feeder

⚠️ If you still have difficulties connecting your Smart Pet Feeder, please visit www.smartpetfeeder.ca for additional help.
Automatic feeding
Click “AUTO” at “Feed” page of your application.

Set time, when you want your pet to be fed. Up to 8 time points could be set.

Choose portion size. One portion is approximately 10g. Click “DONE”.

Manual feeding
Click “ ” at “Feed” page of your application. Choose portion size. One portion is approximately 10g. Click “DONE”.
### SETTINGS

1. **Recording settings**
   Add or delete recordings.

2. **Pet information**
   Add or edit pet’s information.

3. **Event list**
   Analyze feeding history: feed type, feeding time, etc.

4. **Remove the binding**
   Removes binding of your smartphone and Smart Pet Feeder.

### MY ACCOUNT

1. **“Push” switch**
   Turn on/off application notifications: feeding status or device errors.

2. **“Share” switch**
   Allow “share bar” pop up after capturing a screenshot.

3. **Store path**
   Choose where to store media files: smartphone or SD card.

4. **Change your password**
   Edit your password.

5. **About**
   Check for application updates and get information about actual version.

6. **Exit**
   Click to sign out.
Select “Recording Settings”

Click on “plus” icon to add an audio record

1. Please stand next to the device for recording
2. When you hear the deviceibi, the device starts recording and the recording is 10 seconds
3. heard the device bibi two sounds, the device recording is completed

Click to start recording
FREQUENTLY ASKED QUESTIONS

1. Smartphone doesn’t connect with Smart Pet Feeder.
   - Check if there are any failures with the device
   - Check light indicators. Red light should be on and green
     flickers slowly
   - Visit www.smartpetfeeder.ca for help
   - Mail us at support@smartpetfeeder.ca

2. I can’t restore device’s setting to factory ones.
   - Visit www.smartpetfeeder.ca for help
   - Mail us at support@smartpetfeeder.ca

3. Smart Pet Feeder doesn’t feed smoothly.
   - Check discharge outlet. If it is blocked, red light will flicker
   - Check if the motor is blocke with food
   - Visit www.smartpetfeeder.ca for help
   - Mail us at support@smartpetfeeder.ca

4. Application doesn’t take photos.
   - Check if you allowed mobile application to use Camera
   - Visit www.smartpetfeeder.ca for help
   - Mail us at support@smartpetfeeder.ca

5. Voice interaction doesn’t work.
   - Check if you allowed mobile application to use Recordings
   - Visit www.smartpetfeeder.ca for help
   - Mail us at support@smartpetfeeder.ca

6. How to use SD card for meadia storage.
   - Application supports SD cards up to 128GB
   - Set storage location at “Settings” tab -> “Store path”

7. What if I use 5GHz WiFi network?
   - Watch Video Guide at our YouTube channel “FEED’EM Canada”
   - Contact us at support@smartpetfeeder.ca

8. Can I use different devices?
   - Just log in using same account from different devices
   - Supports up to 8 devices

9. Why device is “offline”?
   - Smart Pet Feeder is not connected to WiFi or mobile device
   - Check device’s power supply
   - Check green light indicator. Should be on, if device is connected
   - Check WiFi signal. Place the device as close to the router as possible.
   - Close application and run it again
   - Visit www.smartpetfeeder.ca for help
   - Mail us at support@smartpetfeeder.ca

Specifications
- Smart Pet Feeder by FEED’EM (no camera model)
- Up to 8 meals per day using autofeeding.
- Each meal size up to 10 portions.
  1 portion = 10 g.
- Suitable only for dry food with diameter 5-15 mm
- Don’t forget to refill device, when food is not enough

ANY QUESTIONS?

support@smartpetfeeder.ca

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www.instagram.com/feedemcanada

www.smartpetfeeder.ca