

# SMART PET FEEDER

FEED'EM



USER'S GUIDE

# GENERAL INFORMATION



## 1. Lock:

Press it to open feeder's top cover

## 2. "SET" Button:

- Press "SET" Button to deliver a portion of food manually.
- Hold it for 5-6 seconds to reset the device to its factory settings. You should hear "DING-DONG" sound.

## 3. Red indicator light status:

- Continuously on: device works correctly.
- Light is off: device is disconnected of power supply

## 4. Green indicator light status:

- Light is off: the system is loading.
- Flashes slowly (1 time per second): device is waiting for connection.
- Flashes quickly (7 times per second): device is connecting.
- Light is on: device is connected to Internet.

# DOWNLOAD / INSTALL APPLICATION

Method 1: Scan the QR code

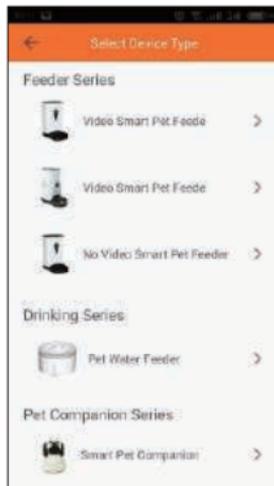
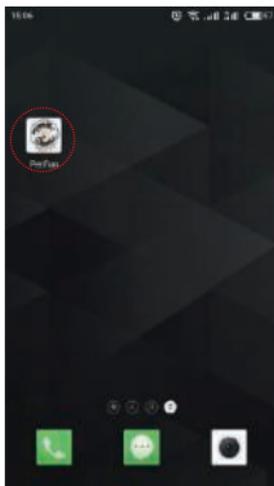


Method 2: Search "PetFun" in Apple Store or Google Play.



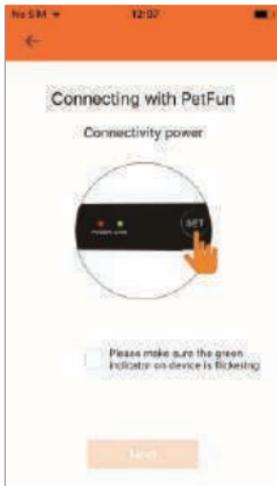
 Register an account after installing the application

## SELECT DEVICE



Open "PetFun" application. Click "+" button and select your device (Video Smart Pet Feeder)

# CONNECTING YOUR DEVICE



## 1. Connection preparation

- Plug device into a power outlet. Turn on the power switch (back bottom of your device). Give your device 5-6 seconds.
- Press and hold "SET" button for 5-6 seconds until you hear "DING-DONG" sound.
- Wait until green light will start flashing.

## 2. WiFi connection

If your smartphone is connected to WiFi network, network's name will automatically be displayed. Enter your WiFi network password and click "Next".

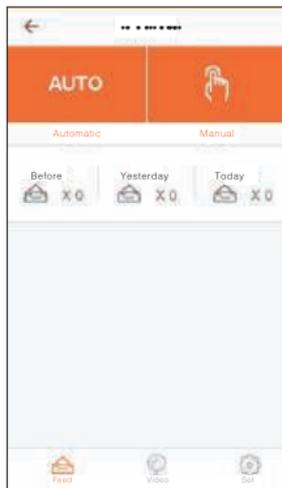
**⚠ Make sure that your mobile device is connected to your WiFi network.**

3 (a). Point QR code to feeder's camera (10-20 cm; about a smartphone length). Wait 3-5 seconds. You will hear "BEEP" sound and smartphone will automatically bind to feeder.

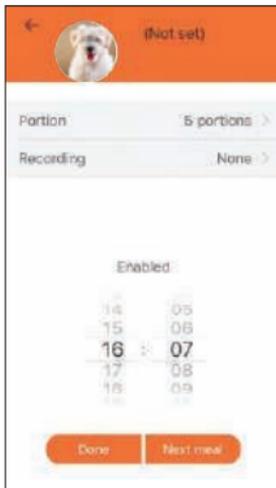
3 (b). If you haven't heard "BEEP" sound for a long time, please click "Can't hear sound". Then click on "Use Device Ap Connection" and click "Next". Choose WiFi network called PETFUN\_XXXXXX. When connected press "Back" button on your smartphone and click "Next".

**⚠ If you still have difficulties connecting your Smart Pet Feeder, please visit [www.smartpetfeeder.ca](http://www.smartpetfeeder.ca) for additional help.**

# FEEDING



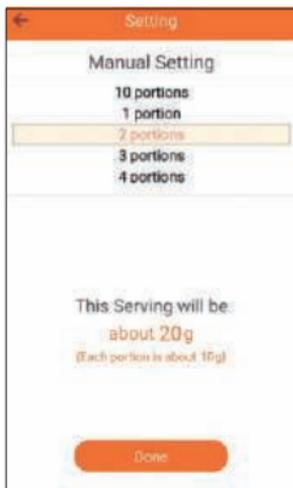
**Automatic feeding**  
Click "AUTO" at "Feed" page of your application.



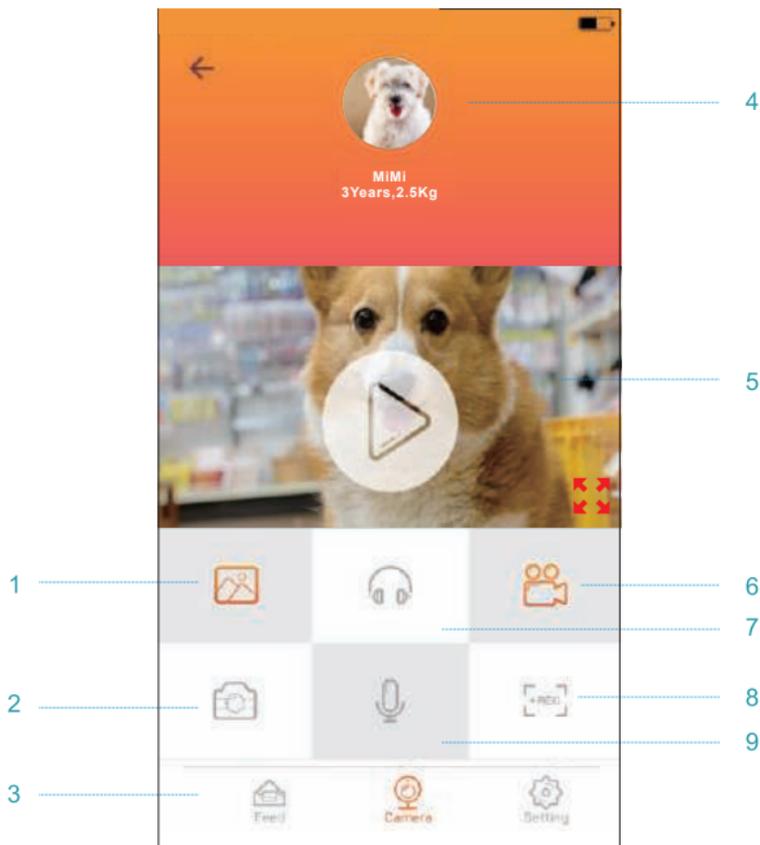
Set time, when you want your pet to be fed. Up to 4 time points could be set.



Choose portion size. One portion is approximately 10g. Click "DONE".



**Manual feeding**  
Click "Manual" at "Feed" page of your application. Choose portion size. One portion is approximately 10g. Click "DONE".



## 1. Gallery

Browse saved photos

## 2. Camera

Click to make a camera screenshot

## 3. Menu bar

Main menu directory

## 4. Pet information

Pet's name, age, weight, etc.

## 5. Video

Click to switch to video page

## 6. Video

Saved videos can be browsed in video library

## 7. Listen

Listen what is going on in the house

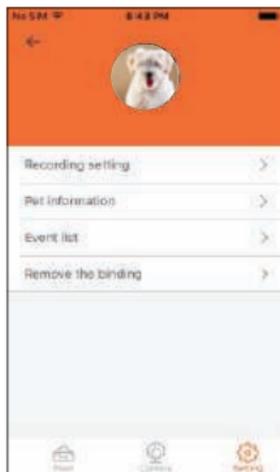
## 8. Record

Record video of your pet

## 9. Talk

Click it. When icon becomes orange, you can talk with your pet.

# SETTINGS



## 1. Recording settings

Add or delete recordings.

## 2. Pet information

Add or edit pet's information

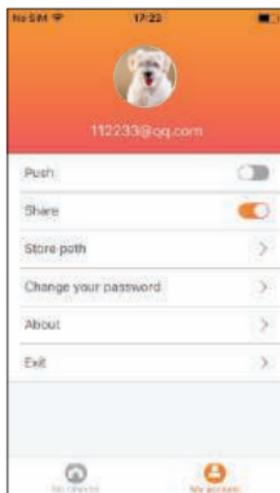
## 3. Event list

Analyze feeding history: feed type, feeding time, etc.

## 4. Remove the binding

Removes binding of your smartphone and Smart Pet Feeder.

# MY ACCOUNT



## 1. "Push" switch

Turn on/off application notifications: feeding status or device errors.

## 2. "Share" switch

Allow "share bar" pop up after capturing a screenshot

## 3. Store path

Choose where to store media files: smartphone or SD card.

## 4. Change your password

Edit your password

## 5. About

Check for application updates and get information about actual version.

## 6. Exit

Click to sign out.

# FREQUENTLY ASKED QUESTIONS

1. Smartphone doesn't connect with Smart Pet Feeder.
  - Check if there are any failures with the device
  - Check light indicators. Red light should be on and green flickers slowly
  - Visit [www.smartpetfeeder.ca](http://www.smartpetfeeder.ca) for help
  - Mail us at [support@smartpetfeeder.ca](mailto:support@smartpetfeeder.ca)
2. I can't restore device's setting to factory ones.
  - Turn off Smart Pet Feeder from power outlet. Turn it on again
  - Visit [www.smartpetfeeder.ca](http://www.smartpetfeeder.ca) for help
  - Mail us at [support@smartpetfeeder.ca](mailto:support@smartpetfeeder.ca)
3. Smart Pet Feeder doesn't feed smoothly.
  - Check discharge outlet. If it is blocked, red light will flicker
  - Check if the motor is blocked with food
  - Visit [www.smartpetfeeder.ca](http://www.smartpetfeeder.ca) for help
  - Mail us at [support@smartpetfeeder.ca](mailto:support@smartpetfeeder.ca)
4. Application doesn't take photos.
  - Check if you allowed mobile application to use Camera
  - Visit [www.smartpetfeeder.ca](http://www.smartpetfeeder.ca) for help
  - Mail us at [support@smartpetfeeder.ca](mailto:support@smartpetfeeder.ca)
5. Voice interaction doesn't work.
  - Check if you allowed mobile application to use Recordings
  - Visit [www.smartpetfeeder.ca](http://www.smartpetfeeder.ca) for help
  - Mail us at [support@smartpetfeeder.ca](mailto:support@smartpetfeeder.ca)
6. How to use SD card for media storage.
  - Application supports SD cards up to 128GB
  - Set storage location at "Settings" tab -> "Store path"
7. What kind of WiFi network is supported?
  - Standard 2.4G network
  - 5G WLAN is temporarily unsupported
8. Can I use different devices?
  - Just log in using same account from different devices
  - Supports up to 8 devices
9. Why device is "offline"?
  - Smart Pet Feeder is not connected to WiFi or mobile device
  - Check device's power supply
  - Check green light indicator. Should be on, if device is connected
  - Check WiFi signal. Place the device as close to the router as possible.
  - Close application and run it again
  - Visit [www.smartpetfeeder.ca](http://www.smartpetfeeder.ca) for help
  - Mail us at [support@smartpetfeeder.ca](mailto:support@smartpetfeeder.ca)

## ANY QUESTIONS?



[support@smartpetfeeder.ca](mailto:support@smartpetfeeder.ca)



[www.facebook.com/feedemcanada](https://www.facebook.com/feedemcanada)



[www.instagram.com/feedemcanada](https://www.instagram.com/feedemcanada)



### Specifications

- Supports only 2.4GHz WiFi network
- Up to 4 meals per day using autofeeding.
- Each meal size up to 10 portions.  
1 portion = 10 g.
- Suitable only for dry food with diameter 5-15 mm
- Don't forget to refill device, when food is not enough